

CrewChief Mobile App

FIELD SERVICE WORKER MULTI-TOOL

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Weather Layers Explained**Error! Bookmark not defined.**

CrewChief Mobile App Overview

Updated July 22, 2025

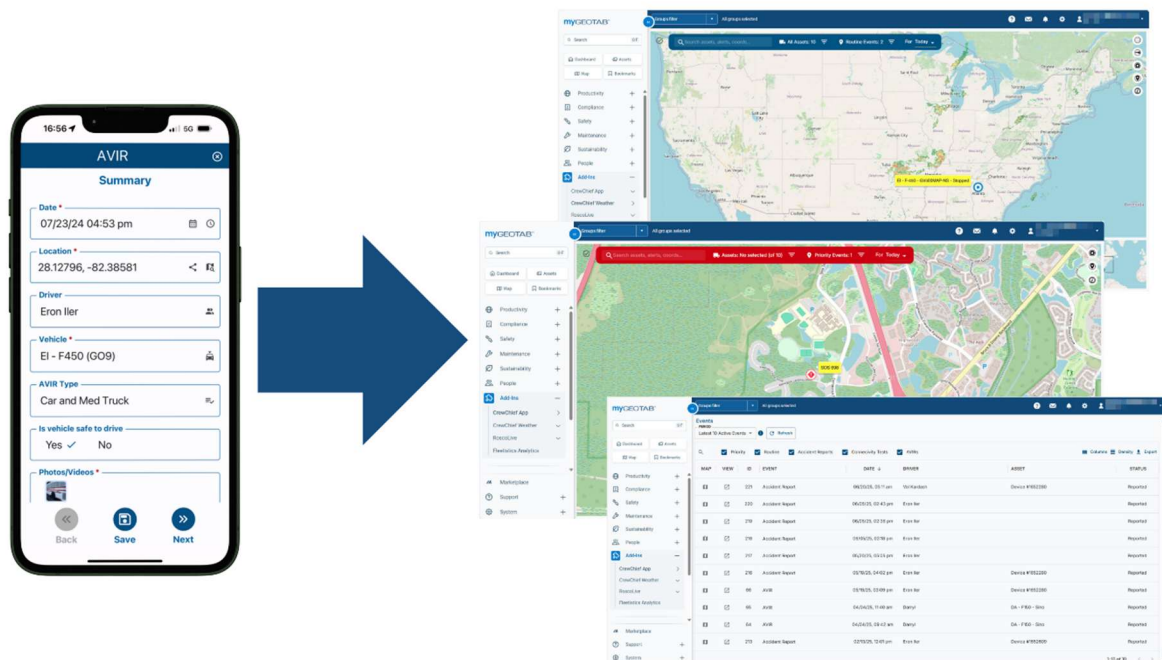
Welcome to CrewChief Field Service Worker App

CrewChief is a multi-tool for field service workers. It is designed to provide affordable mobile app-based tools to improve safety and efficiency for field service workers.

Why CrewChief?

CrewChief combines several functions that when purchased individually would exceed \$30 per month, per user. Instead, these services are consolidated into a single platform and offered at one low price.

CrewChief combines the flexibility and accessibility of a mobile app with the Geotab web portal for reporting and map visualization.



CrewChief App Setup for Geotab

Updated July 8, 2025

Geotab Users

These are instructions on enabling CrewChief with an existing Geotab account. If you do not already have a Geotab account, submit a contact form to learn more.

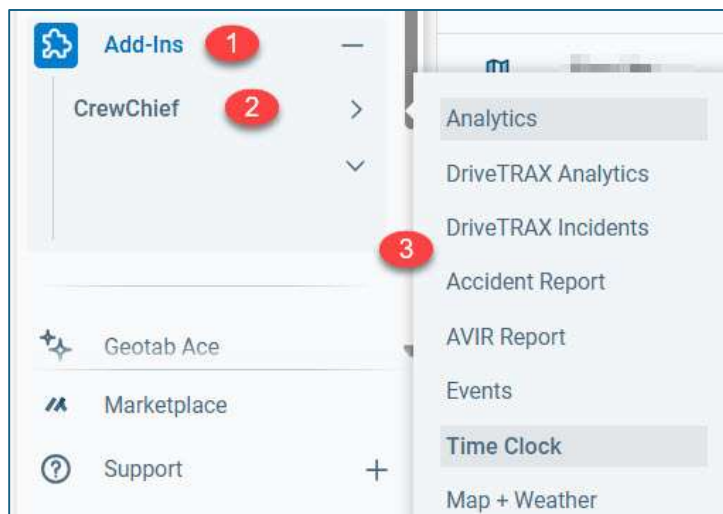
Geotab Marketplace – Order Now

To enable CrewChief in Geotab, visit Marketplace Order Now. Log into your Geotab account and select Marketplace on the left menu. Search for CrewChief in the marketplace and click Order Now. CrewChief will automatically be installed in the left menu.

If the Marketplace left menu is not visible, contact your Geotab reseller.

Once the add-in is installed, you will see CrewChief in the Add-Ins menu. The various submenus correspond to data collected in the mobile app.

Note: To receive weather *alerts* in the mobile app, the Critical Weather add-in is required.



Connecting App Users to Your Geotab Account

The next step is to determine which drivers or employees will be using the CrewChief app. Employees in the office can use CrewChief as a timeclock from a phone. In the future kiosk

mode will enable a single tablet to be used as a time clock for multiple employees in an office, warehouse, or job site.

The user's email is the unique identifier. Users must be add to Geotab to login into the app. You do not need to give them permission to access the Geotab portal for them to use CrewChief.

Once configured in Geotab, the driver will login using the same email and password established for him in Geotab. If a password is not preset, the user can use the password reset function on the CrewChief app to login for the first time.

Password Requirements

The user must adhere to the password requirements setup in the MyGeotab account. The requirements can be customized so be sure CrewChief users know the complexity requirements.

Note: It is a good idea to create an introductory email for employees explaining the process and with links to the app markets for Android and iOS. In the introduction email, you can explain how

Accident Reporting Overview

Updated May 13, 2025

Driver Accident Reporting

Studies show that the faster an accident is accurately reported to legal counsel, the less expensive it is. Many telematics devices will alert to a possible accident but that is where they stop, and the CrewChief mobile app begins.

Electronic Reporting Form

CrewChief provides an accident reporting form to aid the driver in collecting the information needed. Requiring a law firm to run down basic information at \$500/hr is very expensive when the driver can input the information into the CrewChief app.

The form was designed by legal experts that focus on fleet accidents. In the past this form was paper. If it got filled in at all, handwriting and skipped fields would cause issues later. With CrewChief the driver is required to fill in certain fields and prompted to take photos and videos of the scene.

The image displays two screenshots of the CrewChief mobile application's 'Report Accident' form. The left screenshot, taken at 13:54, shows the 'Summary' section. It includes fields for 'Accident Date' (04/19/24 01:52 pm), 'Accident Location' (28.12798, -82.38578), 'Company Driver' (Eron Iler), 'Company Vehicle' (JS - D1500 - GV500), 'Description' (Wheels fell off), 'Accident Severity' (Medium), and 'Number of Injured People' (0). The right screenshot, taken at 16:46, shows the 'Company Vehicle' section. It includes fields for 'Vehicle Condition' (Enter or Take a Photo), 'Hazmat Issue' (Yes/No), 'Is vehicle safe to drive' (Yes/No), and 'Cargo Transfer Required' (Yes/No). Both screens feature a blue header with the title 'Report Accident' and a bottom navigation bar with 'Back', 'Save', and 'Next' buttons.

The image displays four sequential mobile application screens for reporting an accident. Each screen features a blue header with the title 'Report Accident' and a status bar at the top showing the time as 16:46. The screens are as follows:

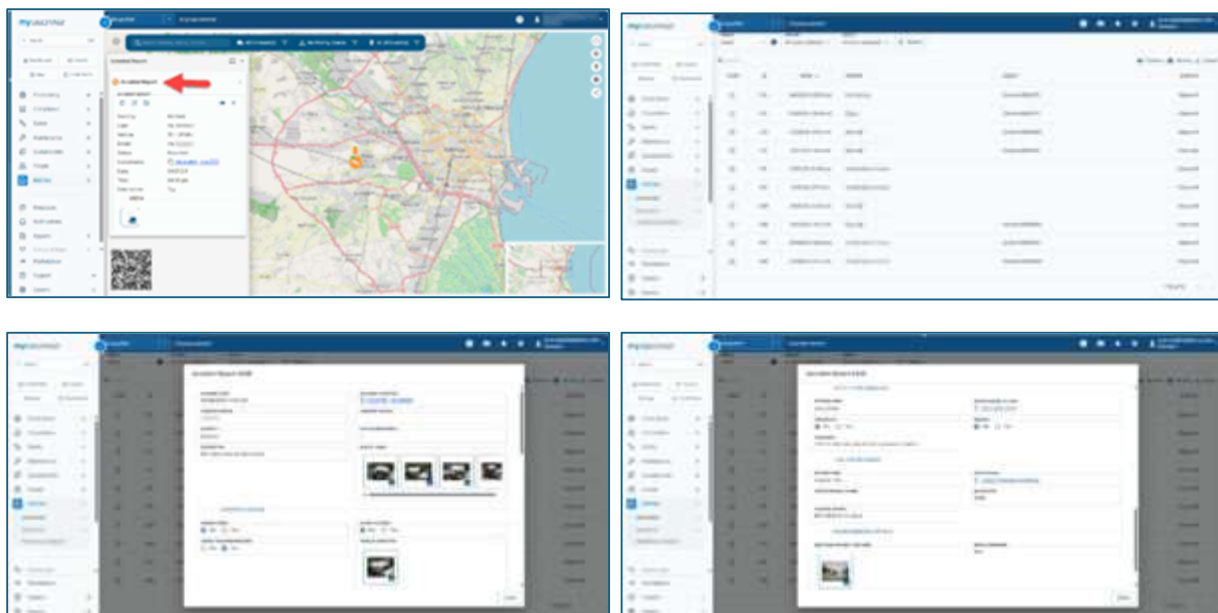
- Screen 1: Law Enforcement**
 - Officer Name: [Text Input]
 - Officer Email: [Text Input]
 - Officer Phone: [Text Input]
 - Badge or ID: [Text Input]
 - Incident Report: [Text Input]
- Screen 2: Environmental Details**
 - Obstacles or Obstructions: [Text Input]
 - Road Conditions: [Text Input]
 - Weather Conditions: [Text Input]
 - Estimated Speed at Impact: [Text Input]
- Screen 3: Witness Information**
 - Witness Name: [Text Input]
 - Witness Mobile Phone: [Text Input]
 - Passenger: Yes No ✓
 - Injured: Yes No ✓
 - Enter statement or take a video: [Text Input]
- Screen 4: Involved Vehicle**
 - Vehicle Name: [Text Input]
 - Vehicle VIN: [Text Input]
 - License Plate: [Text Input]
 - Vehicle Condition: [Text Input]

Each screen includes a bottom navigation bar with three icons: a left arrow for 'Back', a document icon for 'Save', and a right arrow for 'Next'.

Instant Reporting

When an accident report is being filled out, an alert is sent to the map at the end of the first screen. This preliminary report confirms the situation and enables management to begin the response.

In hazmat scenarios, response teams can be dispatched sooner, with more accurate location information, to minimize the environmental impact and cleanup costs.



Reporting Sections

The accident report is broken into sections to organize and prioritize information. It is designed to prompt the driver to get all the information needed to minimize delays and research later.

Major Report Sections Include:

- General information for quick evaluation by management
- Company vehicle
- Involved company driver
- Witness information
- Law enforcement information
- Environmental & weather details

START HERE

Asset and Vehicle Inspection Report

Updated May 13, 2025

Using the CrewChief AVIR

Most fleet managers are familiar with the acronym DVIR. So why AVIR? AVIR opens the concept to inspecting any asset. Fleets often include boats, ATVs, and other items of value. The CrewChief AVIR is a simplified inspection that does not include the full lifecycle maintenance steps found in enterprise-class fleet maintenance platforms like Geotab.

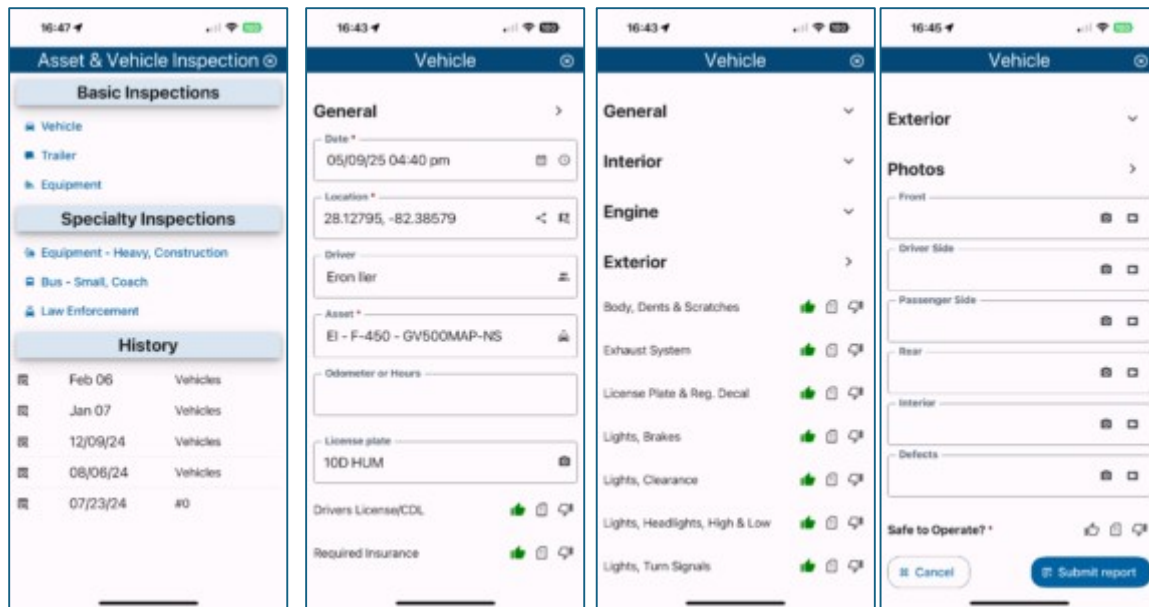
Sometimes a simple, but thorough, inspection report is a better fit. Having an AVIR in the same app as other valuable functions make sense for field workers.

AVIR Overview

The AVIR is accessed through the lower right 3 dot menu. Upon opening, pre-formatted inspections are available for asset type. Others will be coming, and we encourage you to submit inspection report requests for assets of interest. You can also view past inspection reports. support@crewchief.biz

Where possible, and when available, the app pulls data from telematics platforms and inserts data into the appropriate fields. This requires an account with a telematics company such as Geotab along with the Order Now add-in. Contact us to inquire about other integration opportunities.

Pro Tip: When completing the inspection, you can press and hold a section header such as Interior or Engine, and all items will check as if working. The driver can then uncheck items that may have an issue.



Viewing Reports

To review inspection reports log into your MyGeotab, or telematics providers portal. Navigate to the Add-Ins area and click on CrewChief.

AVIR Features

- Integrated with Geotab and other telematics platforms
- Inspect time is measured to indicate a proper inspection
- Inspection travel distance is measured to indicate a proper inspection
- New images (no uploads) are required to indicate a proper inspection

Inspection Report

ASSET	MAP	DETAILS	ID	TYPE	DATE, TIME	STATUS	DRIVER	DURATION	DISTANCE	FUEL	ODO / HRS	IMAGES
DA - F150 - Sino			65	Vehicles	2025/04/04, 11:40	Safe	Darryl	29 m				
DA - F150 - Sino			64	Vehicles	2025/04/04, 09:42	Safe	Darryl	2 m		>75%		
EI - F450 FORD			63	Vehicles	2025/02/06, 19:05	Safe	Eron Iler	1 h	1148"	>75%	203412	
EI - F450 FORD			62	Vehicles	2025/01/12, 14:17	Safe	Val Kardash Outlook	8 s				
EI - F450 FORD			61	Vehicles	2025/01/12, 14:10	Safe	Val Kardash Outlook	53 s				
EI - F450 FORD			60	Vehicles	2025/01/12, 14:06	Safe	Val Kardash Outlook	6 s				
EI - F450 FORD			59	Vehicles	2025/01/12, 13:52	Safe	Val Kardash Outlook	6 s				
Device #1648850			58	Vehicles	2025/01/12, 13:52	Safe	Val Kardash	5 s				
EI - F450 FORD			57	Vehicles	2025/01/12, 13:48	Safe	Val Kardash Outlook	6 s				
Device #1648850			56	Vehicles	2025/01/12, 13:34	Safe	Val Kardash	6 s				

Inspection Details

ASSET	MAP	DETAILS	ID	TYPE	DATE, TIME	STATUS	DRIVER	DURATION	DISTANCE	FUEL	ODO / HRS	IMAGES
DA - F150 - Sino			65	Vehicles	2025/04/04, 11:40	Safe	Darryl	29 m				
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EI - F450 FORD			60	Vehicles	2025/01/12, 14:06	Safe	Val Kardash Outlook	6 s				
EI - F450 FORD			59	Vehicles	2025/01/12, 13:52	Safe	Val Kardash Outlook	6 s				
Device #1648850			58	Vehicles	2025/01/12, 13:52	Safe	Val Kardash	5 s				
EI - F450 FORD			57	Vehicles	2025/01/12, 13:48	Safe	Val Kardash Outlook	6 s				
Device #1648850			56	Vehicles	2025/01/12, 13:34	Safe	Val Kardash	6 s				

AVIR #63

DATE: 02/06/2025 07:05 PM

LOCATION: 28.10250, -82.38380

TYPE: Vehicles

REPORTER: Eron Iler

VEHICLE: EI - F450 FORD

STATUS: Functional

DRIVE STATUS: Safe

ODOMETER HOURS: 62000

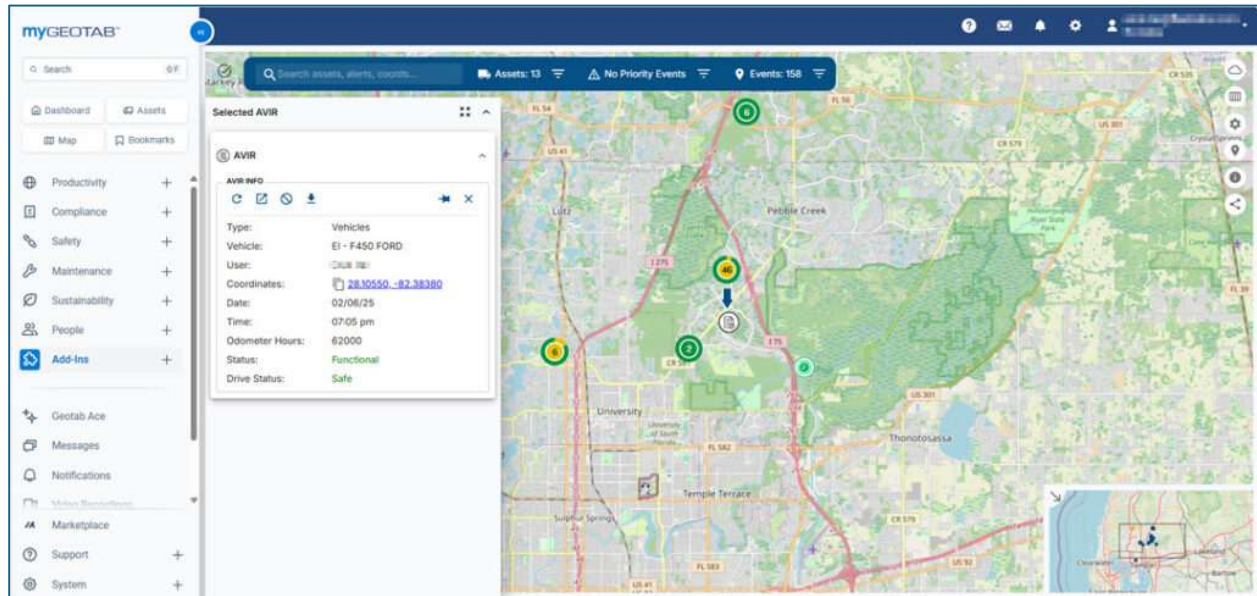
DISTANCE: 350

LICENSE PLATE:

[Download Report](#)

[Close](#)

Inspection Location



Linked Assets and Driver ID

Updated May 13, 2025

Linked Assets, Automated Driver and Passenger ID, Automated Trips, and Manual Trips

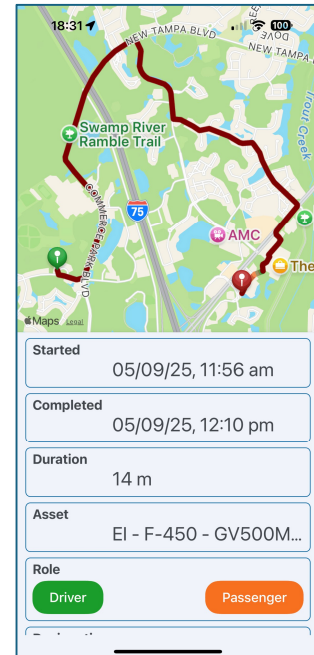
What is Linked Assets & Driver ID

The linked asset functionality utilizes the CrewChief mobile app and specific integrated telematics systems to determine when two or more are likely in close proximity under driving conditions. This is generally a truck and trailer, but it can be a truck, trailer, and cargo. Each asset must have a specified and integrated GPS tracker.

The driver and passenger(s) can also be determined with a reasonable degree of probability for each person with the CrewChief mobile app on their phone. This does not require a telematics system or GPS tracking device.

Driver vs Passenger

When multiple CrewChief users are determined to be traveling together, users will be prompted to identify who is driving. The last identified driver on a trip will be attached to the trip.



Automated Trip Detection

As part of the linked asset logic, trips are also detected automatically based on a variety of variables. Trips are automatically created and a user assigned. In some situations, this can provide a convenient method of tracking the user when traveling in a car at road speeds. This can be a useful feature with pooled vehicles if the drivers are using the CrewChief mobile app.

Manual Trip Logging and Driver ID

In situations where an asset operates in a very small area, at a slow speed, the manual trip function can be used. This identifies the user of the asset and logs the time and mileage. This acts as a time clock for heavy equipment operators.

Off-Road Driving Log

This is a form of a manual trip which can be used to log offroad mileage and time for fuel tax rebates.

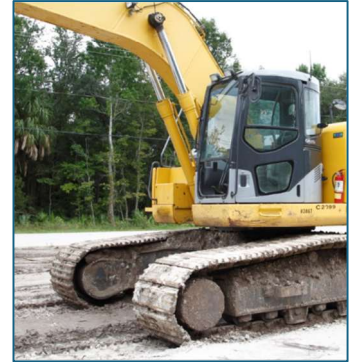
Off-Road Log & Operator ID

Updated July 21, 2025

Manual Trip for Off-Road Trips & Operator ID

There are two aspects of this feature which go together. Tracking off-road mileage is important to document travel eligible for off-road fuel tax rebates. This can apply to equipment or vehicles.

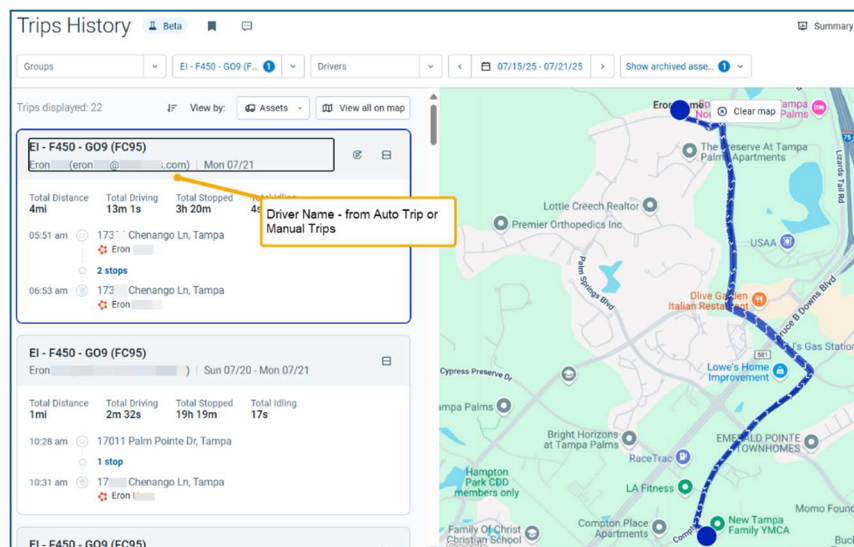
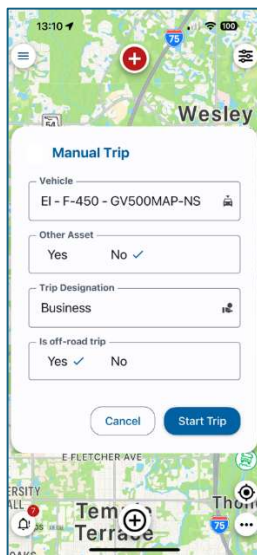
Operator ID is achieved at the same time. Identifying or tracking operators in slow moving assets such as a bulldozer or excavator can be challenging and an added expense.



Reporting

In the app, the information is currently stored under the Activity List. Future plans will include reports on the web portal.

In Geotab, the driver ID is added to the Trip History report where the Driver Name appears. This requires a Geotab GO Rugged or GO9 be installed in the equipment.



Trips displayed: 22	View by: Assets	View all on map
EI - F450 - G09 (FC95) Eron (eron@... .com) Mon 07/21		
Total Distance 4mi	Total Driving 13m 1s	Total Stopped 3h 20m
05:51 am 173 Chenango Ln, Tampa		
06:53 am 173 Chenango Ln, Tampa		
2 stops		
EI - F450 - G09 (FC95) Eron Sun 07/20 - Mon 07/21		
Total Distance 1mi	Total Driving 2m 32s	Total Stopped 19h 19m
10:28 am 17011 Palm Pointe Dr, Tampa		
10:31 am 173 Chenango Ln, Tampa		
1 stop		
EI - F450 - G09 (FC95)		

Private Mode

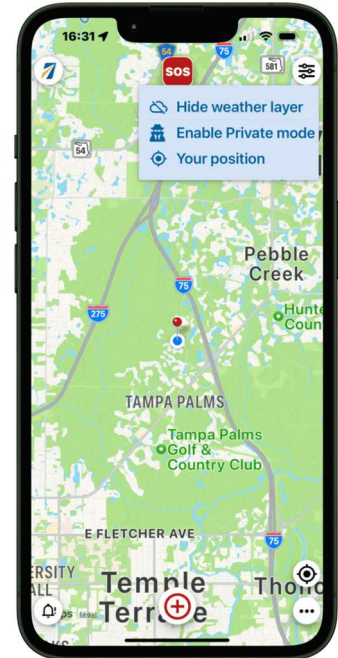
Updated May 22, 2025

Work vs Personal Activity

The CrewChief mobile app provides a function called Private Mode. Private mode enables a user to separate work activity from personal activity. In private mode, user information is not provided to an employer through a linked business account.

Private Mode vs Personal Time

When private mode is enabled, activity logging stops. If a user is clocked in for work, the user must clock out to end the shift before going into Private mode. In the time clock function, there is an option for Personal time. When personal time is enabled, the user's mileage and time is still logged but where the user detailed activity is excluded from view on the map or in the account. Time and mileage is reported so it can be deducted from payroll or mileage reimbursement.



Private Mode

Enabling Private Mode and Personal Time

When any status is changed in CrewChief, the time, date, user and location is logged. This establishes a starting and ending point for potential payroll or mileage reimbursement calculations needed by employers.

Lone Worker Priority Events

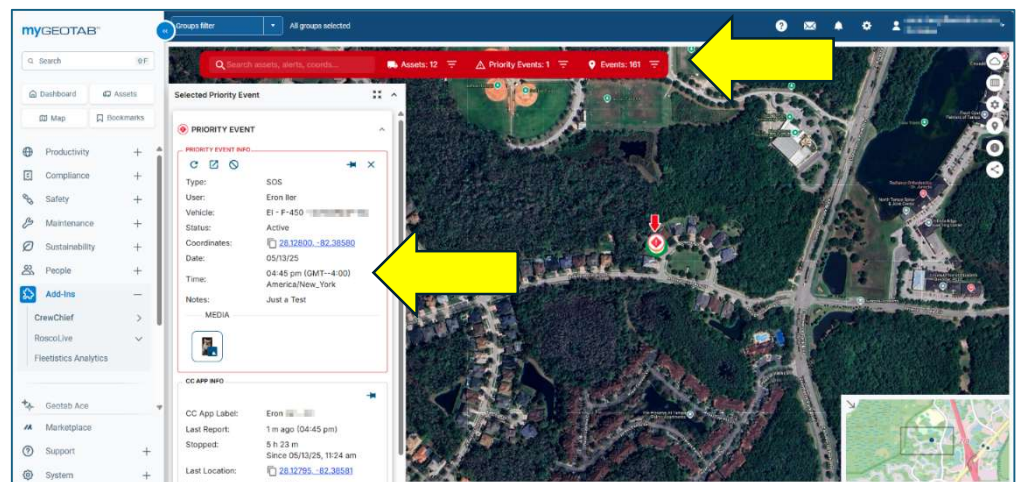
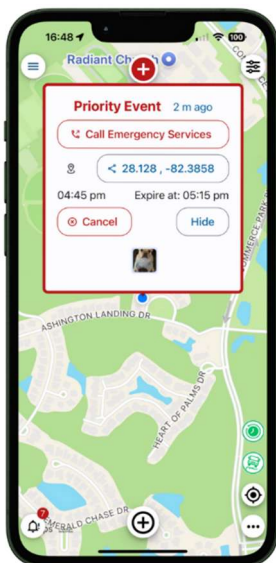
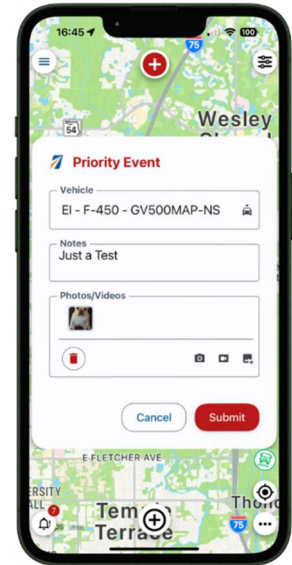
Updated May 13, 2025

Field Worker Safety

A great feature of CrewChief is Priority Event functionality. PE acts as a lone worker or man-down type alerting system. PE is not connected to 911 or monitored by emergency services. CrewChief is a self-monitored service. It is designed to alert one or multiple people in your organization which can evaluate and escalate the response. Since multiple people can be alerted simultaneously, redundancy is built in.

Alerting Process

To initiate a priority event, the user simply clicks the cross icon on the top of the map. There are several optional fields to include more information, but they are not required. Photos or videos can be included to provide additional information to aid in the response effort.



Time Clock

Updated May 13, 2025

CrewChief Time Clock

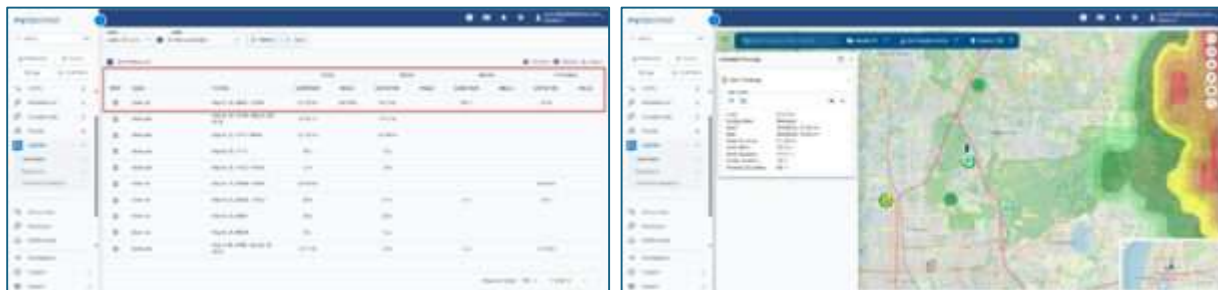
The time clock function enables businesses to conveniently and affordably track field worker time. It can also be used for warehouse and office staff. The CrewChief app can be used on work or personal phones. Privacy mode avoids intruding into an employee's personal life but allows the functionality needed to manage a business.

Accessing the Time Clock

To access the Time Clock, click the clock icon on the map or "Time Clock" from the 3 dot menu on the lower right.

Viewing Time Information

The time clock information is displayed in a web portal and in the Activity Log in the app. The user's last location is provided on a map when not in Private Mode. Activities are logged when the user starts a shift. Prior to starting a shift, the last known location is reported. There are no history details or track views until a shift is started.



Geotab and Telematics Integration

If you are utilizing Geotab or one of the telematics integrated solutions, you will access the map and report through their web portal. This conveniently puts the mobile app user on the same map as the other assets being tracked in their portal.

In Geotab, to initiate reporting to the Geotab portal, go to the Marketplace in the left menu, and search for CrewChief. You should be able to click on the Order Now option to install it in your account. If you do not see these options, contact your reseller. Geotab data is used

to validate some of the data collected by the app or provide information such as assets available.

Add users to the Geotab account. The email is the unique identifier and is what is used to link the user to your telematics account. On logging into the CrewChief app, the user will be linked to your account. To terminate the link, simply remove the user from your telematics account.

Individual Users or New Accounts

If you are using CrewChief for personal use or want to establish a new account, please submit a contact form.

Using the CrewChief App

Once a shift is started, simply toggle between the various status. Private mode cannot be used during a shift. A user can instead use Personal mode which will continue to calculate the miles and time for an adjustment to mileage or hourly wages compensation.

